

QUESTION	ANSWER
How do I know how much cheese I need?	<p>If you are having other food, or having cheese as a nibble platter, then we recommend around 70 - 80g of cheese per person.</p> <p>If you are having just cheese and want to indulge in all things cheese, then around 100-120g per person works well.</p>
How is cheese best served?	It is best served with friends and your favourite condiments and beverages. Seriously though, use clean surfaces and allow your cheese to be almost room temperature (if it's not too hot) so that you can be rewarded with the most wonderful flavours.
What knife is best for my cheese?	All cheese have different cheese knives that suit them most. Have a look at our page of knives for more information.
I have a lot of left-over cheese. How can I store it?	We recommend using the Formaticum Cheese Paper or Bee Wax. They will last the longest if you store them right.
How much notice to I need to give for my event order?	As much notice as possible please, however we know that at times we need to move things along quickly. We always like a minimum 2 weeks notice, however just ask and we will work out a good alternative if some cheese are not available.
Can I pick up my order?	No. At this stage we work from a commercial kitchen that is not open to the public. We are delivery only unless we are setting up for an event.
Should I serve my cheese cold?	We recommend that you bring your cheese out at least an hour before serving. Of course, be mindful of the outside temperature. When your cheese is cold you can lose the flavour.
How much is delivery?	Every Tuesday is Cheeseday so delivery is free to Brisbane CBD for orders placed on a Tuesday. Otherwise head on over to our deliveries page for pricing.
I am mindful of waste and plastic. How do you look after our environment?	We used insulated cartons using Woolcool from Planet Protector. At all times we try and be friendly to our environment. You can read more here at this link - www.planetprotectorpackaging.com
Do you mail or are your trucks refrigerated	We don't mail anything. We use either a refrigerated truck or our packaging is designed to keep your food cool for 24-48 hours. We always ask that you are home for delivery.
What if I am not home? Will you deliver?	We always prefer that you are home. If you are not home at the arranged time, you need to let us know. In Australian climate, we don't like food being left outside for longer than needed.
I have an allergy?	You need to read the product information to know if your will be affected by the ingredients. At all times we try and provide information as best as we can.
I am gluten-free.	We have a beautiful range of gluten-free biscuits to suit you. Look out for the notes in the products.

I am Vegan. What do you have to suit me?

We have a very limited range of vegan products online however please send an enquiry and we can contact suppliers direct for you.